



Environmental Stewardship

Diebold embraces the responsibility to care for our communities and respect our environment. As a global leader, we strive to sustain, protect and renew the natural resources we use. In all business operations, including the life cycle of each of our products, we aim to support a healthy environment through ecologically sound practices.

Engineered To Do More With Less

We evaluate the full life cycle of our automated teller machines (ATMs)—from design, manufacturing, service and disposal to find ways to reduce materials and conserve energy. We continue to focus on creating products that use less energy and materials to build, consume less energy and maximize efficiencies for our customers and reduce the environmental impact.

Diebold's long-standing Opteva® family of ATMs offers dynamic functionality, while reducing waste and conserving energy. The Opteva® line features:

- Large-capacity cash dispensers for fewer trips by armored cars to replenish cash supplies
- A design engineered to consume less energy in operation than similar competing models by enabling Opteva® ATMs to tolerate wider temperature ranges—reducing the need to heat or air condition their enclosures
- Large receipt rolls made from recycled paper for reduced material consumption
- Manufacturing processes that use metals and polymers made from recycled materials
- Construction that offers proven reliability that significantly reduces service calls and related transportation
- An energy-efficient, sunlight-viewable display powered by a light-emitting diode (LED) backlight

Additionally, the Opteva® line offers paperless capabilities, eliminating deposit slips and envelopes; check-imaging, which removes the physical transportation of checks via digital processing; and ATMs capable of 'recycling' cash, which makes cash available for withdrawal by other customers—reducing the need for armored car visits. In the future, we will offer a two-sided thermal receipt printer designed to reduce material consumption.

Worldwide Commitment

As a global company, we recognize our actions affect many people and places. Around the world, Diebold associates are continually implementing new processes to reduce waste and make a positive impact on the environment, such as:

- Using recycled materials and supplies and reducing packaging materials used in Diebold products
- Conserving energy, relying on electronic documents, recycling paper and plastic and properly disposing of potentially harmful items
- Complying with the European Union's RoHS Directive, designed for the restriction of hazardous substances in electrical and electronic equipment
- Reducing greenhouse gas emissions by a minimum of 15 percent during five years as part of the Carbon Disclosure Project (CDP) Supply Chain Initiative
- Complying with the European Union's Waste Electrical and Electronic Equipment (EU WEEE) directive, requiring the environmentally sound disposal of waste electronic equipment
- ISO 14001 Environmental Management System certification for all manufacturing facilities

While we strive to incorporate recycled and reused materials in our products, we are also proud of our long-standing efforts to recycle and reuse our ATMs, safes and vaults. Many components of used ATMs are refurbished and remanufactured into fully warranted equipment, allowing our customers to expand or upgrade their self-service channel. As a result, since 2008, more than 25,000 ATMs have been recycled and returned to service.

The Path Ahead

At Diebold, we have worked to advance the health of the environment by minimizing our impact on it, and this commitment is stronger than ever. Our environmental stewardship strategy takes into account every aspect of the business, including products and services, supply chain, infrastructure, associates and customers. While this future is ever-changing, Diebold's awareness of and sensitivity to our impact on the environment remains constant.

To learn more about Diebold's sustainability initiatives visit www.diebold.com/aboutus/environment.htm