



Supplier Instructions for Exports to Diebold

QMPML005

These instructions are to be used as a general guideline for exporting and importing. This information is provided to assist DIEBOLD suppliers when exporting to DIEBOLD. These procedures cannot be interpreted as a substitute for compliance to applicable governmental regulations. If your company is designated as the Exporter/Importer of Record, it is your legal responsibility to understand and comply with export/import regulations of the appropriate countries. DIEBOLD shall not be responsible for your failure to follow applicable export/import regulations.

Revision History

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Table of Contents

Revision History	2
Table of Contents	2
1.0 Scope	3
2.0 Document Requirements	4
2.1 General	4
2.2 Commercial Invoice	5
2.3 Special Invoicing Requirements for U.S. Imports	6
2.4 Special Invoicing Requirements for Imports into Other Countries	7
2.5 Packing Lists	7
2.6 Billing Invoice	8
2.7 Delivery Terms/INCOTERMS	9
3.0 Packaging/Labeling	10
Packaging	10
Labeling	10
4.0 Country of Origin/Country of Origin Marking	11
4.1 Marking Requirements for Specific Types of Articles	12
4.2 Wording	12
4.3 Container Marking	13
5.0 Shipping Instructions	15
6.0 Appendices	17
6.1 Supplier Responsibilities under the Customs - Trade Partnership Against Terrorism (C-TPAT)	17
6.2 - 24 Hour Advance Vessel Manifest Rule	18
6.3 Shipments Requiring Special Handling	20
6.4 Supplemental Product Information	23
6.6 Definitions, Acronyms	25
6.7 Contacts	28
6.8 Index by Subject	30

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1.0 Scope

- The following instructions are applicable to all suppliers exporting to [DIEBOLD](#). When designated the [importer](#), DIEBOLD suppliers shall comply with all U.S. Customs & Border Protection ([CBP](#)) regulations pertaining to the importation of goods into the U.S., as well as regulations on imports into other countries.
- DIEBOLD suppliers shall comply with all U.S. CBP regulations and U.S. Commerce, Bureau of Industry and Security, ([BIS](#)) Export Administration Regulations ([EAR](#)) pertaining to exports from the US, export regulations in other countries, and to comply with additional DIEBOLD requirements concerning invoicing, documentation, labeling, and security.
- These requirements apply to all billable shipments to DIEBOLD shipped against an approved DIEBOLD Purchase Order (PO).
- These requirements also apply to supplier shipments where a PO is not in place (pre-production samples, misrouted shipments being returned, etc.) **AND** when DIEBOLD is responsible for Customs clearance.

NOTE: Other instructions on the PO or in the Buying Agreement not in this document may also apply to exports to DIEBOLD and Drop-Shipments to non-DIEBOLD destinations.

Questions regarding these instructions should be directed to DIEBOLD Global Logistics Services (GLS) or to the person requesting the goods prior to making shipment. See Section 6.8 Contacts (List).

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2.0 Document Requirements

The supplier is responsible for providing the following documents with the required information:

2.1 General

- Unless otherwise indicated on the PO (or in the Buyer/Seller Agreement,) all documents for imports into the U.S. must be in English and in US dollars.
- Language and currency for imports into other countries shall be specified in the buying agreement or on the PO.
- Letters of Credit - send 1 original to the bank (or as indicated on the LC) and 1 original to the designated Import Broker.
- All commercial invoices must have the name and phone number of a responsible employee of the shipper who has information or can obtain information about the shipment.
- A Currency Conversion Factor must be shown on all invoices if the rate has been negotiated prior to export – (on the PO or buying agreement.)
- All invoices must be typed.
- All invoices must be signed in blue ink
- Do not enter Manufacturing Assists (U.S. only) information on the invoice, unless specifically instructed by the Diebold Import Manager.
- For shipments routed via air and truck, provide a copy of the commercial invoice and a copy of the air waybill/truck bill of lading in an envelope, securely attached to the freight.

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2.2 Commercial Invoice

- A commercial (customs) invoice must accompany all shipments and must match the billing (or "no charge") invoice.
- The commercial invoice must match the description and price of any pro forma invoices issued to DIEBOLD and the PO.
- No Charge Invoices shall contain the statement “Value for Customs Purposes Only – No Charge.”
- Please refer to the PO for information specific to each billable order (e.g. DIEBOLD part numbers, descriptions, quantities, etc.)
- The DIEBOLD buyer or requestor will provide the following information to the supplier. This information may be part of the purchase agreement or may be furnished on the PO.
(Note - the following information must also be included on the commercial invoice)
 - Invoice to code (if applicable)
 - Ship to code (if applicable)
 - Ship to name: DIEBOLD
 - Ship to address
 - Ship to attention (required only for non-production items)
 - Ship to phone # (required only for non-production items)
 - Sold To/Invoice To
 - Mode of Transport: e.g., air, sea, ground, expedited
 - Delivery terms ([INCOTERMS 2000](#)) and named location
 - Date to be delivered to Diebold (Due On Dock Date)
 - DIEBOLD PO (PO) Number
 - PO Line Number, e.g., 10, 20, 30, etc.
 - Buyer/Requestor name
 - [Buying Commission](#) (if applicable)
 - Identifying Marks and Numbers (if applicable)
 - Special handling/shipping instructions
- The supplier, or the party making the shipment, must provide the above information and the following information on the commercial invoice:
 - Invoice Number
 - Invoice Date
 - Shipper name and address
 - The [RAN](#), [RMA](#), [RGA](#), if applicable

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- DIEBOLD Part # or DIEBOLD machine type or serial #
- Supplier Part Number (only used if no DIEBOLD part number has been assigned)
- Quantity
- Product description (no abbreviations)
- Unit of measure
- Diebold Sales Order Number (if applicable)
- Unit cost (must be greater than zero and indicate a reasonable commercial value if the invoice is No Charge)
Note: The cost per unit must be equal to the unit cost on the PO
- Inland freight- If DIEBOLD is the importer, inland freight costs in the (foreign) country of export to the FCA named point – freight must be a separate line item on the invoice.
- Invoice Total Value
- Currency of Sale (and any [currency conversion](#) that is part of the buying agreement or PO)
- Port of entry (in the importing country)
- Invoices for exports must indicate the proper [Harmonized System Tariff number](#) for each item.
- Country of Origin of each item shipped
(See Section 4.0 below) This information is specific to each line item on the invoice and each line item must have a single country of origin. This information may be shown as the full English name of the country, or as the 2- character International Organization for Standardization ([ISO](#)) code (e.g. US, FR, TW), or both may be used. UK may be used as an abbreviation for the United Kingdom.

In all instances, the country of origin information on the commercial invoice must be consistent with the country of origin marked on the [usual container](#) and the article, and consistent with the country of origin identified on the packing list (delivery notice).

[2.3 Special Invoicing Requirements for U.S. Imports](#)

For certain part numbers ordered by DIEBOLD Inc. representing a grouping of articles, which are intended to fulfill a specific purpose (e.g. kits) U.S. CBP requires the commercial invoice must show:

- Separate line item for each article in the grouping.

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- Each line item on the commercial invoice must include part number, description, quantity, and unit of measure, unit cost, and country of origin.

U.S. CBP requires that any recorded media (tapes, CDs, diskettes) included within a shipment must be listed as a separate invoice line item. A single line item ("Recorded Media") should be shown on the invoice for each type of recorded media. The country of origin for recorded media is the country where the installation of the software onto the recordable media took place. The value placed on the line item should reflect only the value of the blank (unrecorded) media.

U.S. CBP requires that all articles in a shipment be itemized on the commercial invoice. This requirement also applies to articles, which are not functional (scrap). In all instances, a value or price must be supplied for each item you ship and invoice. Reusable shipping containers are not required to be separately listed on the invoice unless they are shipped without their normal contents (empty).

[2.4 Special Invoicing Requirements for Imports into Other Countries](#)

Brazil - Invoices for shipments (imports) into Brazil must include the name and address of the manufacturer of each item.

India - Exports of software or software contained in any product or component to India must be listed as separate line items on commercial (customs) and Proforma invoices

Israel - All invoices, bills of lading, and waybills must include the full name and the VAT registration number of the Importer of Record in Israel.

[2.5 Packing Lists](#)

One copy of the packing list must be placed in an envelope attached to each separate shipment. In addition a copy of the packing list must be sealed inside one container/package, with the words "Packing List Enclosed" placed on the outside of the container or package.

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The packing list must contain all information shown on the commercial invoice, with the exception of price. The following additional elements are required on the packing list:

- Identifying Marks and Numbers (when applicable)
- Measurements (LxWxH in metric)
- Cubic Volume (in metric)
- Gross Weight
- Net Weight
- Quantity of each item in each container

A copy of the commercial invoice (less pricing) may be used as the packing list if a separate packing list cannot be produced. NOTE: A separate packing list is required for imports into the US.

The packing list (delivery notice) must provide the country of origin information using the full English name of the country, the 2-character ISO code, or an appropriate abbreviation for the country.

In all instances, the country of origin information on the packing list (delivery notice) must be consistent with the country of origin marked on the usual container and the article, and consistent with the country of origin identified on the commercial invoice.

2.6 Billing Invoice

- The billing invoice value must match the commercial invoice value.
- The billing invoice number must either match or reference the specific (exact) commercial invoice number allowing DIEBOLD to reconcile the payment to the commercial invoice value.
- Billing invoices should be sent by mail or through financial institutions.
- A valid DIEBOLD PO number or return authorization reference number (RAN, RGA, RMA) must be included on the billing invoice.
- The Buyer/Requestor name should be shown on all billing invoices.

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- When the supplier or delegate is considered to be the “importer of record,” the billing invoice sent to DIEBOLD for payment must include a statement on the invoice indicating that the supplier is responsible for Customs clearance.
- Amended, Corrected, or additional billing invoices to DIEBOLD, where no import of goods occurred, must indicate in sufficient detail what the billing is for. For example:
 - No import - goods shipped domestically
 - No import - goods repaired/reworked in the US
 - No import - freight charges only (when applicable)
 - No import - invoice correction
 - No import - goods/tooling retained by supplier

2.7 Delivery Terms/INCOTERMS

- When DIEBOLD is responsible for Customs clearance, the delivery term shall be FCA (Free Carrier) (reference: INCOTERMS 2000).
 - Under FCA, the goods shall be provided to DIEBOLD’s contracted logistics provider at the “named point” (location) specified in the purchase agreement between DIEBOLD and the supplier, or on the PO.
 - DIEBOLD will be acting as the “importer of record” for the importation.
- When the supplier is responsible for Customs clearance the delivery terms and INCOTERMS shall be designated in accordance with the terms outlined in the purchase agreement between DIEBOLD and the supplier, or on the PO.

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3.0 Packaging/Labeling

Packaging

The buyer/requestor will provide specific packaging instructions, if applicable. In lieu of specific instructions, the shipper shall package shipments in accordance with Diebold Quality System, Minimum Packaging Standards, QSI00013. Buyer shall identify any special packaging instructions or requirements.

Note: Diebold will issue updated packaging instructions for international shipments.

Labeling

- Shipping Label - 2 per shipping container. The shipping label is placed on the shipping container on adjacent sides in the upper-left corner and provides the information necessary to move the goods. Shipping labels must contain the following information:
 - Origin (address where the shipment begins)
 - Ship To Address
 - Ship To Attention (only for non-production items)
 - PO Number
- Container Contents Label - 1 per case. The Container Contents label itemizes the goods, inside a container.
- Container Contents labels must contain the following information:
 - Container Number (if applicable)
 - DIEBOLD part number or DIEBOLD machine type-model
 - Engineering Change (EC) level (if applicable)
 - Serial number (if applicable)
 - Quantity
 - Case number
 - Container count: Container ___ of ___ (only if no container number is assigned)
 - Weights (Gross and Net - metric)
 - Dimensions of the container (Length, Width, and Height metric)
 - Country of Origin (see Section 4.0 below)
 - Summary of countries of origin (see Section 4.3 below)

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4.0 Country of Origin/Country of Origin Marking

- All articles produced, procured, or repaired by/for DIEBOLD, including "no charge" items provided or returned to DIEBOLD, must be marked with the appropriate country of origin. This includes:
 - Finished products
 - Sub-assemblies
 - Sub-products (modules, components, parts)
 - Media recorded with software programs
 - Manuals
 - Accessories
 - Supply items
- Each article must have the full English name of its country of origin marked on the article itself and on the packaging in which it is received.
- A usual container is defined as the outermost level of packaging in which the articles will arrive at the ultimate purchaser.
- For all articles, the country of origin marking requirements are as follows:
 - On the usual container (the outermost level of packaging in which the articles will be received)
 - On the article itself (where physically possible; see Section 4.1 Specific Types of Articles requirements below)
 - Conspicuous (can be easily seen with normal handling of the article or container)
 - Legible (can be easily read by a person with normal eyesight)
 - Indelible (resists fading)
 - Permanent (survives normal distribution and handling)
 - Indicating to the ultimate purchaser the full English name of the article's country of origin.

The country of origin must be included on the invoice and packing list (delivery notice) and must be consistent with the country of origin marked on the usual container and the article.

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4.1 Marking Requirements for Specific Types of Articles

- Finished products
These include machines (either shipped as a machine type or part number), supplies (such as ribbons, cartridges, diskettes, etc.), major peripherals (such as keyboards and displays), media recorded with software programs, and publications.
 - Finished products must have the country of origin markings directly on the product itself.
- Sub-assemblies
These include circuit cards, power supplies, and other items that are routinely removed and replaced during maintenance operations.
 - These items must have the country of origin markings directly on the product itself, where physically possible, or the protective packaging must be marked with the country of origin.
- Sub-products
These include modules, components, parts, etc.
 - Sub-products must have the country of origin markings directly on the sub-product itself, where physically possible.
- In all instances, the usual container going to the ultimate purchaser of the goods (which may be sealed protective packaging) must be marked with the country of origin.

4.2 Wording

The following wording should be used for country of origin marking. Any modification to this wording must be approved by DIEBOLD legal.

- Articles Manufactured in the US - Articles which are produced from contents, components, and raw materials of mixed national origin and where the US is determined to be the country of origin must be marked:
 - Assembled in the US of US and Non-US Components (Allowable for assembled articles only)
 - Produced in the US of US and Non-US Components (Allowable for non-assembly articles only)
 - Printed in USA (Allowable for printed material and publications only)
 - Recorded in USA (Allowable for recorded media such as disks, tapes, and CDs only)

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- Product of US; Chips from yyy (where USA is the country where bond and assembly occurred; and yyy is the full English name of the country where the chips were diffused. Allowable for Electronic Integrated Circuits and Micro-assemblies only)
- Articles Manufactured outside the US - Articles which are made or final assembled outside of the US and are determined to have undergone a substantial transformation or the country of origin has been determined by the rules of origin of the country of manufacture, must be marked:
 - Made in xxx (Where xxx is the full English name of the country of origin)
 - Printed in xxx (Where xxx is the full English name of the country where the material was printed. Allowable for printed material and publications only)
 - Recorded in xxx (Where xxx is the full English name of the country where the software was recorded. Allowable for recorded media such as disks, tapes, and CDs only)
 - Product of xxx; Chips from yyy (Where xxx is the full English name of the country where bond and assembly occurred; and yyy is the full English name of the country where the chips were diffused. Allowable for Electronic Integrated Circuits and Micro-assemblies only)
- No abbreviations, with the exception of UK for United Kingdom and US or USA for the United States of America, are acceptable.
- The 2 character ISO-3166 codes are **not** acceptable for marking articles or usual containers.
- Suppliers shall also mark the country of origin in accordance with import regulations of the destination country, if the above is contrary to local regulations.

4.3 Container Marking

- A usual container is defined as the outermost level of packaging in which the articles will arrive at the ultimate purchaser. The usual container must be marked with the full English name of the country of origin of the articles contained within it, using the same wording as the marking on the articles (see Section 4.2 Wording.)
- Some usual containers contain merchandise of different origins. In such an instance, each article within the usual container must be

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marked with its country of origin and the usual container must include a marking statement, which summarizes the countries of origin of the articles in the usual container. The country of origin summary statement begins: "Contains merchandise from the following countries: ... " and is followed by a list of the full English names of the countries of origin of the articles in the usual container.

- Containers designed for or capable of reuse must be individually marked to indicate the country of origin of the container. Use the following marking on containers suitable for reuse:
 - "Container made in xxx", where "xxx" is the full English name of the country of origin of the reusable container. If the reusable container is not empty, and the reusable container is the usual container, the reusable container must also be marked "Contents made in xxx" (where xxx is the full English name of the country of origin of the contents.)
- In all instances, the country of origin marking on a usual container must be in close proximity to any label, which designates the address or the name of a country, which is not the country of origin.
- No abbreviations, with the exception of UK for United Kingdom and US or USA for the United States of America, are acceptable.
- The 2 character ISO-3166 codes are **not** acceptable for marking articles or usual containers.
- See U.S. Customs Regulations, Part 134, Country of Origin Marking, for additional information for US imports, only.
- Suppliers shall also mark the country of origin in accordance with import regulations of the destination country , if the above is contrary to local regulations.

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5.0 Shipping Instructions

The following information will be provided by DIEBOLD on the PO, or is contained in the buying agreement, when DIEBOLD will be the importer:

- Required Delivery Date (“Due Dock Date”) per the buyer or PO
- Service level (air only)
- Freight Forwarder to be used
- “Named Point” (location the goods will be provided to specified forwarder) See Section 2.7 Delivery Terms/INCOTERMS (2000)
- Notify party (ocean only - when booked directly with carrier)

5.1 – Shipment Consolidation

- It is the responsibility of the Supplier to consolidate shipments made on the same day to the same destination. Shipments are to be consolidated using a single airbill or waybill. Suppliers are responsible to ensure the consolidation is performed to minimize transport cost to DIEBOLD.
- **Incremental charges incurred by DIEBOLD due to separate shipments shall be charged back to the shipper.**

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6.0 Appendices

6.1 Supplier Responsibilities under the Customs - Trade Partnership Against Terrorism (C-TPAT)

While security has always been a focus area within DIEBOLD, the continued threat of global terrorism necessitates that firms doing business with DIEBOLD, especially those shipping goods and providing services, increase their vigilance about security as assets move through the supply chain.

United States Customs & Border Protection (CBP) recently introduced new supply chain security measures, including the Customs-Trade Partnership Against Terrorism ([C-TPAT](#)). C-TPAT is a joint government and trade initiative created with the intent to strengthen the physical security practices of the overall supply chain through cooperative measures. The World Customs Organization recently adopted a resolution calling on its 161 member-countries to develop a global strategy for safeguarding supply chains, thus making the effort and messages on security truly global.

C-TPAT efforts are underway today. DIEBOLD has pledged full cooperation with this initiative. As an approved C-TPAT importer, DIEBOLD has assessed its own security practices. As a DIEBOLD supplier, you also have a role to play in ensuring the security of the supply chain. We are asking DIEBOLD's suppliers to assess, and enhance if necessary, their security processes in the following areas recommended by U.S. Customs:

- Physical Security
- Procedural Security
- Education
- Access Control
- Personnel Security
- Awareness Training

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Guidelines for establishing, improving, or amending supply chain security procedures are available on the U.S. CBP Web site, at:
http://www.customs.treas.gov/xp/cgov/import/commercial_enforcement/ctpat/

Adherence to the C-TPAT security recommendations is critical to strengthening security for all supply chain members. Your assistance in this endeavor is required.

The DIEBOLD Import Compliance Office, will be monitoring supply chain security issues and will advise our suppliers of any new developments in this area.

6.2 - 24 Hour Advance Vessel Manifest Rule

U.S. CBP is also requiring all carriers and/or, Non-Vessel Operating Common-Carriers ([NVOCC](#)) to submit cargo declarations 24 hours before cargo is laden aboard a vessel at a foreign seaport. Exporters of goods to the U.S. must be aware of this rule. The following is a brief overview of the rule:

- Effective date of enforcement was February 2, 2003.
- Rule applies to all containerized ocean cargo and bulk cargo, but does not apply to cargo shipped through Canada or Mexico, to the U.S. by truck or rail.
- Rule applies to containerized ocean cargo and bulk cargo destined to Puerto Rico but does not apply to containers leaving Puerto Rico destined to another U.S. port.
- Rule applies to containers and bulk cargo leaving all other U.S. possessions and territories, such as Guam and the Northern Mariana's, destined directly to U.S. port.
- Under no circumstances should the manifests contain a "blank" cargo description: i.e. "FAK" (freight all kinds), "STC" (no other description), "consolidated cargo", "general merchandise", "26 pallets", "various retail merchandise" or other vague description. Ports will issue a "do not load message" on these shipments.
- **Cargo description on manifests must be specific.**
- A precise description of the weight of the cargo is required.

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- A complete name and address of the actual shipper must be provided.
- A complete name and address of the consignee in the US must be provided.
- All containers must be sealed. If container is **not sealed**, carrier may:
 - ✓ Verify contents and place a new seal on container
 - ✓ Verify contents of container with shipper and place a new seal on container
 - ✓ Seal container without verifying contents
 - ✓ Refuse to load the container on to the vessel
 - ✓ Accept container and transmit information to US Customs' Automated Manifest System (AMS) which would indicate the status of the seal (no seal, tampered or broken)
- Missed voyages: If container information was transmitted per the 24-hour rule and was **not** issued a "do not load message," but the container misses voyage, the container can be allowed to sail on the next scheduled voyage without requiring a new 24 hour period, **provided:**
 - ✓ Original bill of lading is deleted from original vessel
 - ✓ Bill of lading is input on second vessel without changes to bill of lading information except for changes required for transportation/voyage data
 - ✓ Next scheduled voyage is within 24 hours of the previous departure. If time frame **not met**, a new 24-hour time frame will be required prior to loading second vessel.
 - ✓ Cargo declaration is amended to reflect deletions/additions of bills of lading that were deleted/added to voyage.
- The following is a definition of Bulk Cargo:
 Homogenous cargo stowed loose in the hold and is not enclosed in a container such as a box, bale, bag, cask or the like is known as bulk cargo. Bulk cargo is composed of either (a) free flowing articles such as oil, grain, coal, ore and the like which can be pumped or run through a chute or handled by dumping or (b) uniform cargo stows as solidly as bulk cargo and requires mechanical handling for lading and discharging.

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For more information, visit customs website at:

www.customs.treas.gov/xp/cgov/import/carriers/24hour_rule/

6.3 Shipments Requiring Special Handling

The following require special handling and documentation to ensure proper and timely clearance through US CBP. Please review the following section to ensure compliance. Non-compliance can result in shipments being held, and penalties and fines being levied against the importer.

Shipments requiring Certificates of Origin, Hazardous Certificates, USDA, [FCC](#) or [FDA](#) documents, Chemicals, Duty Minimization Programs

- Certificate of Origin - 1 original and 2 copies are required for the following trade program:
 - US Insular Possessions - Goods produced in and shipped directly from a US insular possession (except Puerto Rico) that are valued more than US\$2000 per shipment. Use US Customs Form 3229 and have it signed by a customs officer at the port of export.
- Hazardous Materials Certificate - For hazardous materials, give the required original documents to the carrier and send 1 copy of the certificate with the other shipping documents. U.S suppliers must also provide the Material Safety Data Sheet (MSDA) with all exports.
- USDA APHIS Statement - The United States Department of Agriculture, Animal And Plant Health Inspection Service, requires that any shipment using solid wood packing material (SWPM), bracing and dunnage made from coniferous trees will need to be heat treated and certified.
 - Certification must be provided by USDA Aphis. All other types of packing material must be accompanied by a statement from the exporter verifying there is no coniferous SWPM in the shipment.
 - This statement must appear on the bill of lading, airway bill or on a separate document.
 - If you have questions, go to www.aphis.usda.gov

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- Obtain any necessary Food and Drug Administration (FDA) or Federal Communications Commission (FCC) documents (if applicable.) Direct questions, to the DIEBOLD Import Manager
 - FDA - Shipments of Laser and Display Products - For products that could emit hazardous electromagnetic or particle radiation, suppliers are required to file regulatory affidavits with the US FDA's Center for Devices and Radiological Health.
 - These affidavits are required for optical disk drives, CRT computer displays, television receivers, lasers and laser products, X-ray devices and other products that could emit hazardous radiation (by nature of high voltage, high energy or coherent light properties).
 - This declaration may be filed electronically or by the use of CF3461 (must be completed by the [customs broker](#)) and commercial invoice for components.
 - Additionally FDA 2877 for finished goods.
 - In certain circumstances, the importer must also file FDA Form 766. The information necessary to submit this declaration includes the Machine Type/Model Number, FDA Accession Number and Manufacturer (by whom the FDA Accession Number was filed). This information must be included on the INVOICE or by preparation of the appropriate FDA forms.
 - FCC - FCC Statement Regarding the Importation of Radio Frequency Devices Capable of Causing Harmful Interfaces - Declaration to the Federal Communication Commission must be made for all shipments of electronic products built as a subassembly or final product.
 - This declaration may be presented electronically or by using FCC Form 740.
 - The information needed to submit electronically is the Trade Name, FCC Class, FCC ID Number Device Model Number, Description of Equipment and Manufacturer. The form is available at www.fcc.gov/formpage.html
 - For shipments of non-compliant units, not to exceed 200 units, the reason for importation must be provided. This information must be included on the INVOICE or by completing Part II of FCC FORM 740. The FCC declaration is not required for electronic components.

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- Chemicals - For all shipments of chemicals and machines containing chemicals or a chemical substance (including printers, copiers, toner, developer, and ink ribbons), include a complete and accurate Toxic Substances Control Act (TSCA) Certificate signed by the Importer (DIEBOLD location Chemical Coordinator) with the shipment documents. If you have questions, go to:
www.customs.gov/nafta/docs/us/12-4.html#12.121

- Shipments Qualifying for Duty Minimization Programs. The following are programs, which can minimize or eliminate duty on parts, articles, or machines imported into the US. If shipment qualifies, contact the Diebold Import Manager for further instructions.
 1. Articles exported from the US for repairs or alterations and returned to the US
 2. Metal articles exported for processing and returned to the US
 3. Goods exported from the US for exhibition and returned
 4. American goods exported from the US and returned
 5. Goods assembled abroad in whole or in part from components produced in the US
 6. Some reusable containers
 7. Imports from Generalized System of Preferences ([GSP](#)) countries
 8. Imports from Canada or Mexico
 9. Imports from Israel

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6.4 Supplemental Product Information

- Special invoice requirements may apply to some products. The following is a general list of those requirements, but all requirements may not be listed. Questions about product descriptions and import classification requirements should be referred to Diebold Import Manager.
 - **Bearings:**
 - Type of bearing
 - Outside diameter of bearing
 - Manufacturer Name and Address
 - **Belts:**
 - Function of the belt
 - Material
 - Manufacturer Name and Address
 - **Cables:**
 - Type of cable
 - Voltage rating
 - Conductor material
 - If fitted with connectors
 - If used for telecommunications purposes
 - **Capacitors:**
 - Type of technology
 - Fixed or variable
 - **CCA's and Boards:**
 - The function of the card
 - Machine in which the card is used (description or machine type)
 - If it contains a microprocessor, the type and CTP (composite theoretical performance) rate
 - If it is memory, the source of the [DRAMS/VRAMS/SRAMS](#) (Manufacturer Name and Address)
 - **Motors:**
 - Type and kind (AC, DC or AC/DC)
 - Output in watts
 - **Power Supply:**

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- Internal or external
- Machine in which the power supply is used (description or machine type)
- Maximum power output wattage
- **Process Equipment used on Manufacturing Line:**
 - Type, function, use, and materials on which the processing equipment is used
 - FCC and FDA information may be required (see Section 6.2)
- **Processors (Computers):**
 - Specify if CPU and input/output unit are in the same unit (self-contained)
 - Specify if the digital processing unit is with the rest of the system
 - Specify if the system is with a display or without. If with, specify display type.
 - FCC and FDA information is required (see Section 6.2)
- **Resistors:**
 - Fixed or variable
 - Type of resistor
 - Type of leads
- **Storage Units:**
 - Specify type
 - Machine type and model number
 - Function
 - External or internal
 - FCC and FDA information is required (see Section 6.2)
- **Test Equipment:**
 - Type, function, use, and if the test equipment is a part or an accessory of other equipment
 - FCC and FDA information may be required (see Section 6.2)
- **Transformers:**
 - Type of dielectric
 - Power-handling capacity

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6.5 Supplemental Markings

- Lot and date code (if applicable)
- Serial numbers (if applicable)
- All items and usual containers shall be marked in accordance with all governmental product certification requirements when applicable: [UL](#), [CSA](#), CE, etc.
- Supplier shall identify each lot of shelf life material such that the expiration date is clearly marked on each individual item, and its shipping container, so that the user may easily determine it. The expiration date will be the manufacturer's expiration date, unless otherwise specified by DIEBOLD. Any special handling or storage conditions shall be identified on the outer package. At least one year of shelf life must remain from date of receipt. If the shelf life is **less than a total of one year**, at least half of the shelf life time must remain. (Example: shelf life = 9 months, 4-1/2 months must remain.)

6.6 Definitions, Acronyms

- **Assists (Manufacturing)** – Any of a number of items that an importer provides directly or indirectly, free of charge, or at a reduced cost, for use in the production or sale of merchandise for export to the United States, only.
- **BIS** – Bureau of Industry and Security (U.S. Dept. of Commerce)
- **Commission** – The amount paid to an agent, which may be an individual, broker, or a financial institution, for consummating a transaction involving sales or purchase of assets or services.
- **Country of Origin** – The country where merchandise was grown, mined or manufactured.
- **CBP** – (U.S.) Customs & Border Protection (CBP)
- **CE** -
- **CSA** – Canadian Standards Association
- **C-TPAT** - Customs-Trade Partnership Against Terrorism Act – A joint government-business initiative for U.S. importers to build cooperative relationship that strengthens the importer's overall supply chain and the security of the U.S. borders.
- **Customs Broker** – An individual or firm licensed by the U.S. CBP to act for importers in handling the sequence of custom

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- formalities and other details critical to the legal and speedy exporting and importing of goods.
- **Currency Conversion Factor** - An agreement between the seller and buyer on the rate of exchange of currencies on a specified date.
 - **DIEBOLD** – Diebold Inc. and subsidiaries
 - **D-RAM** – Dynamic Random Access Memory
 - **EAR** – Export Administration Regulations (See BIS) (U.S.)
 - **FCC** – Federal Communications Commission (U.S.)
 - **FDA** – Food and Drug Administration – U.S. governmental agency which enforces the Federal Food Drug and Cosmetic Act, The Fair Packaging and Labeling Act and sections of the Public Health Service Act.
 - **GSP** - Generalized System of Preferences – A program providing for free rates of duty for merchandise from beneficiary developing independent countries and territories to encourage their economic growth.
 - **Harmonize System** – A multipurpose international goods classification system designed to be used by manufacturers, transporters, exporters, importers, customs, statisticians, and others in classifying goods moving in international trade under a single commodity code.
 - **Importer** – The individual, firm or legal entity that brings articles of trade from a foreign source into a domestic market in the course of trade.
 - **INCOTERMS 2000** – A codification of international rules for the uniform interpretation of common contract clauses in export/import transactions involving goods. Developed and issued by the International Chamber of Commerce (ICC) in Paris. The version which is currently valid is from 2000.
 - **ISO** – International Standards Organization
 - **NVOCC** – Non-vessel Operating Common Carrier
 - **RAN** – Return Authorization Number
 - **RGA** – Return Goods Authorization
 - **RMA** – Return Materials Authorization
 - **SRAM** – Static Random Access Memory
 - **UL** – Underwriters Laboratory Inc. – An independent not-for-profit product safety testing and certification organization.

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- **USUAL CONTAINER** - The ordinary container in which an imported article will reach the ultimate purchaser. Usual or ordinary types of containers or holders, if not designed for or capable of reuse, are not required to be marked with their own origin when imported filled. Usual containers which are a good of a NAFTA country are not required to be marked with their own origin, whether or not filled.
- **UNUSUAL CONTAINER** - These may include containers not ordinarily sold at retail with their contents or containers which have further use or value after their contents are consumed. Unusual types of containers must be marked to indicate their own origin when imported filled, in addition to any marking required to indicate the origin of their contents.
- **USDA APHIS** – United States Department of Agriculture, Animal and Plant Health Inspection Services
- **VRAM** – Video Random Access Memory

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6.7 Contacts

Diebold Incorporated
5995 Mayfair Rd.
North Canton, Ohio 44720

Global Logistics Services
FAX – (330) 490-3870

Jacquie Perrin – Global Import Manager
Phone – (330) 490-3887
E-mail – perrinj@diebold.com

Laurie Swansiger – Global Export Manager
Phone – (330) 490-3731
E-mail – swansil@diebold.com

Linda Daniska – Global Transportation Manager
Phone – (330) 498-3826
E-mail – daniskl@diebold.com

Sandy Jeter – Quality Administrator
Phone – (330) 490-3733
E-mail – jeters@diebold.com

Tim Houk – Director, Global Logistics Services
Phone – (330) 490-3730
E-mail- houkt@diebold.com

Ken Lhota – Manager Logistics Systems
Phone – (330) 490-3726
E-mail – lhotak@diebold.com

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Marlene Bednarik – DHL Danzas Air & Ocean
Phone – (330) 490-3843
E-mail – bednarm@diebold.com

Wendy Herbert – Overnite Transportation
Phone – (330) 490-5203
E-mail – herberw@diebold.com

Diebold Procomp
Av. Dr. Gasto Vigidal
2001 Vila Leopoldina
Sao Paulo-SP CEP 05314-000
Brazil

Debora Lemes – Diebold Procomp, Sao Paulo, Brazil
Phone: + 55 11 3643 3238
E-mail: lemesd@procomp.com.br

Diebold Financial Equipment Co., LTD.
747 Chuan Qiao Road
Jin Qiao Export Proc. Zone
Pudong, Shanghai 201206
Peoples Republic of China

Robert Zhang – Diebold Shanghai Mfg.
Phone: 021-58545678 Ext 239
E-mail: robertzhang@dieboldasia.com

Diebold Cassis Manufacturing
Quartier Du Bregadan
Cassis, 13714
France

Michel Jampy
Phone: 33 442711452
E-mail: michel.jampy@siab.fr

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6.8 Index by Subject

<u>Subject</u>	<u>Page</u>
Acronyms.....	29
Advanced Vessel Manifest Rule.....	20
Assists, Manufacturing.....	3
Bureau of Industry and Security.....	2
Certificates of Origin.....	23
Chemicals.....	25
Commerce Department (U.S.).....	2
Contacts.....	32
Consolidation, Shipment.....	19
Country of Origin Marking, Containers.....	16
Country of Origin Marking, Specific Articles.....	14
Country of Origin Marking, Supplemental.....	28
Country of Origin, Wording.....	15
Country of Origin.....	13
C-TPAT, Supplier Responsibilities.....	19
Currency Conversion Factor.....	3
Customs & Border Protection (U.S.).....	2
Definitions.....	27
Delivery Terms (See INCOTERMS).....	10
Document Requirements.....	3
Drop Shipments.....	2
Duty Minimization Programs.....	25
Export Administration Regulations (U.S.).....	2
Federal Communications Commission (FCC).....	24
Food and Drug Administration (FDA).....	23
Hazardous Materials Certificate.....	23
INCOTERMS 2000.....	10
Invoices, Billing.....	9
Invoices, Commercial.....	4
Invoices, No Charge.....	4
Invoices, Proforma.....	4
Invoices, Special Requirements – US Imports.....	6
Invoices, Special Requirements – Imports Other Countries.....	7
Labeling, Container.....	11
Letters of Credit.....	3
Packaging.....	11
Packing Lists.....	7

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Scope	2
Shipping Instructions.....	19
Shipment Consolidations.....	19
Shipping, Special Handling.....	22
Solid Wood Packaging Materials, USDA, APHIS.....	23
Supplemental Product Information (Harmonized Codes)....	26
Toxic Substance Control Act (TSCA).....	25

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