

WESTFIELD BANK ENTRUSTS BRANCH AND ATM SECURITY TO DIEBOLD®



WESTFIELD BANK
WESTFIELD CENTER,
OHIO, USA

Westfield Bank leverages Diebold's security expertise to create a safe, secure and efficient banking environment for its staff and customers.

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Diebold's integrated security solution included Opteva® ATMs with Intelligent Depository Module™, an After Hour® depository, cameras, alarms, digital video recorders, alarm monitoring and maintenance service.

"A bank, at its foundation, is built on trust," stated Jon Park, president, Westfield Bank. "Protecting our customers and their data, is one of our highest concerns. We guard our reputation carefully, so selecting equipment and business partners are mission critical for us."

When it came time for Westfield to select its security partner, the bank was looking for a team with three crucial qualities: technological experience, proven integration capabilities and excellent customer service. That partner was Diebold. Diebold's integrated security program provided an effective yet transparent solution for the bank. From terminals, cameras and alarms — to remote alarm monitoring, software and services — Diebold secures every facet of Westfield's operations, including its branch and ATMs.

"In researching [Diebold's] equipment and comparing them to competitors, we liked the features and we liked that they invested in cutting-edge technology," said Park. "If you have an issue, you need a partner like Diebold that you can call and you know will respond immediately. They have great products and back it up with great service."



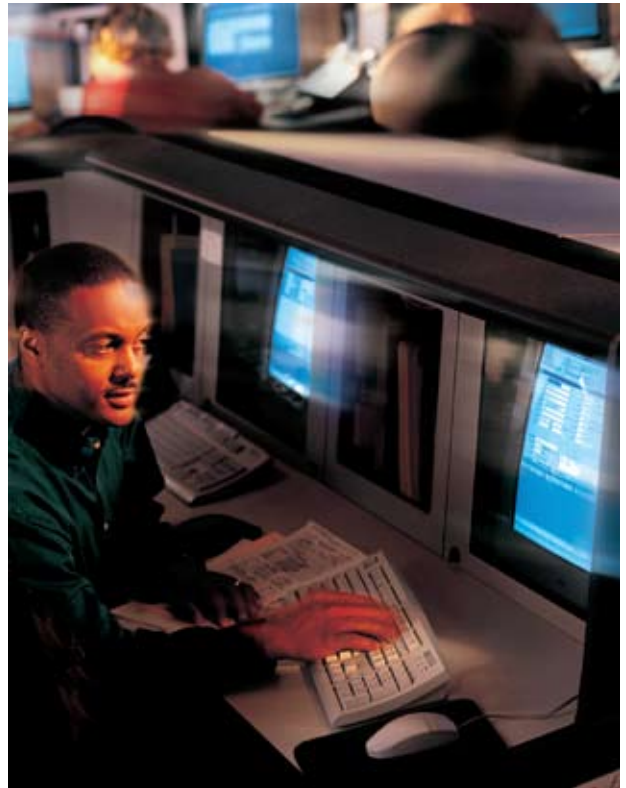
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Specifically, the sophistication of Diebold's Opteva ATM anti-fraud technology provides Westfield with one of the most secure ATMs on the market. Cardholder and transaction information are secured through Opteva's firewall protection, data encryption and OptiEye — a surveillance camera that captures transactional data as well as time, day and date. In addition, Opteva safes are manufactured, tested and rated for strength and resistance to attacks. And, not only is Opteva one of the most secure ATMs on the market today, it is also known for best-in-class performance and reliability.

Westfield also included digital video recorders, cameras, an After Hour® Securomatic® depository and alarms into its security design. To round out its holistic security program, Westfield also incorporated monitoring and maintenance services. When banks take a proactive approach to security, and information is available in real-time, security breaches can be addressed quickly, and losses are minimized. Diebold is one of the few companies that Westfield found that could provide remote, end-to-end security monitoring of alarms, safes, vault doors — even routers and firewalls.

Whether Westfield's customers conduct business in the branch or online, Diebold's integrated security solution was designed to be transparent, making their banking experience safe, convenient and easy.

As physical attacks, data hacking, identity theft and fraud have become more sophisticated over the years, so too have security solutions. Thanks to Diebold, Westfield has the latest security tools and technology to thwart attacks, fight fraud and protect its customers and brand name.



Call on Diebold for the latest in product, service and security solutions.
Since 1859, Diebold has put the customer first.

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