

DIEBOLD'S MANAGED ACCESS CONTROL SYSTEM



SOUTH CAROLINA
FEDERAL
CREDIT UNION

Diebold's Managed Access Control Solution Puts Security in the Right Hands

"The Diebold solution empowers us to do our jobs. It's more efficient and simplifies our lives."

Janece Van Wart
Risk Manager
South Carolina Federal Credit Union

South Carolina Federal Credit Union is serious about its Life Simplified brand promise. While some organizations extend their brands only to ads or marketing campaigns, South Carolina Federal applies its brand to member-facing sales and internal systems. Evaluating its security system in light of its brand led South Carolina Federal to determine that working with multiple partners for a comprehensive security system was not a Life Simplified solution. Rather, engaging multiple security partners produced an inflexible, overly complicated system that left too many holes and too much room for human error.

Diebold set out to resolve these concerns when it developed its Managed Access Control system, a security solution that brings localized control, accountability and convenience to financial institution security.

Risk Manager Janece Van Wart and Security Officer Brett Cole of South Carolina Federal envisioned a system where securing the credit union's \$1 billion in assets and 23 branches could be as easy as point and click. At the same time, Diebold shared with the credit union its Managed



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Access Control solution. According to Van Wart and Cole, it was the most flexible system on the market and matched South Carolina Federal's business strategy perfectly.

In September 2007, the credit union deployed Diebold's Managed Access Control solution in two branch locations. The benefits were quickly apparent. Security personnel immediately gained more control and real-time access. Rather than sending a new employee to the IT Department to fill out forms, Security Officer Cole could enter the information directly into a Diebold-hosted software program, obtaining instantaneous access and issuing an I.D. card on the spot.

The new system also enhanced security and made for simpler operation. With the old system, cleaning staff and outside vendors would have to return their I.D. cards before they could be deactivated. An employee could also lose an I.D. card and be issued a replacement or temporary card while the old card remained active, creating a serious security risk. With Diebold's Managed Access Control, the old card is automatically deactivated every time a new card is issued, eliminating risk. Cole also gained the ability to track his inventory of I.D. cards and fobs and run reports without relying on another department for information.

While Cole loved the easy-to-use, "point-and-click" access control interface, Van Wart was impressed by the flexibility of the alarm system. Rather than the former, all-or-nothing system, the Managed Access Control system allows for alarms to be set remotely and by individual zones. Security personnel can now lock

entry points to the credit union on a pre-determined time schedule while providing employees and the cleaning staff access to various areas of the building after-hours. South Carolina Federal administrators now have peace of mind that the credit union's assets are safe and secure 24/7, unlike the old system where assets might have been subject to breach if cleaning crews forgot to set the alarm when they left.

With the managed access control system successfully implemented at its first two branches, South Carolina Federal Credit Union and Diebold are working together to convert the credit union's other locations to the new system. "The Diebold solution empowers us to do our jobs," added Van Wart. "It's more efficient and simplifies our lives."



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Contact Information:
Diebold, Incorporated
5995 Mayfair Rd
North Canton, Ohio 44720

E-mail: info@diebold.com
www.diebold.com

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