DIEBOLD

DIEBOLD ELECTRONIC JOURNAL RETRIEVAL SERVICE

ACCESS INFORMATIONFASTER WITH BROWSER-BASED DATA RETRIEVAL.

As ATM reporting functionalities continue to improve, financial institutions face the challenge of managing and storing the local data files generated by every ATM in their fleet. An orderly system is necessary for compliance with data-retention regulations, and quick location is critical when resolving disputes. Timely retrieval not only speeds processing, but also helps avoid relationship-damaging consumer frustration. For financial institutions with electronic journals, Diebold Electronic Journal Retrieval Service can eliminate data-management worry.

DISCOVER EFFICIENT DATA MANAGEMENT

Electronic Journal Retrieval offers a streamlined, browser-based solution for data storage and retrieval. It automatically stores all electronic-journal data in a secure database for quick, easy access. The service allows administrators to add, list, update and delete users and terminals, as well as grant data access to certain ATM locations for specified employees.

BUILD RELATIONSHIPS

Quickly resolve customer inquiries for relationship-building efficiency.

We've got a solve for that.™

DATA RETRIEVAL DOESN'T HAVE TO BE OVERWHELMING. A SIMPLER SOLUTION PUTS DATA AT YOUR FINGERTIPS.

EXPERIENCE INDUSTRY-LEADING EASE OF USE

Electronic Journal Retrieval redefines the way financial institutions access and store data, adding efficiency and speed to every instance. Locating data is quick and painless, increasing productivity and consumer satisfaction.

Timely – Electronic Journal Retrieval enables fast resolution to specific ATM transaction queries.

Automatic – Data retrieval is completed automatically via a web browser, without the need for manual intervention.

Convenient – ATM transaction data is delivered in sortable, readable form for immediate use in management reports.

Scalable – Electronic Journal Retrieval is configurable to suit any size ATM network.

Orderly – Financial institutions can sort transaction data by date, time or other preferred classifications.

LET DIEBOLD DO THE HARD WORK

In addition to helping financial institutions access and view the database, Electronic Journal Retrieval formats ATM data. It features a journal importer that reads files, separates them into formatted records and loads the records into the database. It also utilizes a transfer agent to copy journal files at the ATM and move them to a central server. All to ensure the most convenient, easiest-to-read data.

YOUR ATM FLEET IS CAPABLE OF MORE. ELECTRONIC JOURNAL RETRIEVAL IS JUST ONE OF MANY SOFTWARE-LED SERVICES THAT INTEGRATE WITH THE DIEBOLD COMMITMENT TO PROVIDING HIGHLY PERSONALIZED CARE. CONTACT A DIEBOLD REPRESENTATIVE TODAY.