



TRANSCEND TRADITIONAL SELF-SERVICE BANKING

OFFER CONSUMERS AN EXPERIENCE THEY DIDN'T EXPECT – ONE THEY'LL REMEMBER AND LOOK FORWARD TO HAVING AGAIN.

Driven by a design philosophy that places user experience at the top of the pyramid, our team packaged the most talked-about elements of the Responsive Banking Concept (RBC) into Janus, a freestanding, two-sided self-service terminal that puts advanced transactions into the hands of consumers and drives efficiencies for financial institutions. Explore how we've reimagined self-service:



FUNCTIONALITY

- Alternative methods of providing functionality reduces the need for some traditional self-service modules
- Shared modules enable both sides of the unit to serve consumers in a smaller, compact footprint



ACCESS

- Authenticate via QR code or NFC technology
- No card readers, receipt printers or physical PIN Pads
- Working towards new industry accessibility standards



USER EXPERIENCE

- Familiar tablet orientation provides touchscreen access to banking transactions
- Oversized screen features larger scanning surface for capturing multiple check images or signed documents
- Friendly and inviting physical presence helps reduce the intimidation factor of self-service technology

Did you know... "Janus" is a mythological two-headed Roman god who looks to both the past and present –this concept reflects a blend of our history and what's to come.

IMAGINE CONSUMER-DRIVEN TECHNOLOGY THAT FITS YOUR AUTOMATION STRATEGY:

AN OVERSIZED, INTERACTIVE TOUCHSCREEN DELIVERS A TABLET-LIKE EXPERIENCE.

- Interact with a horizontal screen that mimics the ergonomics of a keyboard.
- Easily navigate through transaction screens that can be customized and personalized.
- Deposit multiple checks by placing them anywhere on the screen.
- Scan documents or drivers licenses to complete more complex transactions.

LIVE VIDEO INTERACTIONS ARE AVAILABLE WHEN A CONSUMER NEEDS ASSISTANCE.

- Reach out to a remote teller for questions, assistance or advice during routine self-service transactions.
- Consult with a mortgage expert or other specialist on financial services, loan applications and more.
- Bridge the digital-to-physical divide with a wider range of self-service options and capabilities.

MOBILE-ENABLED CONTACTLESS TECHNOLOGY ELIMINATES THE NEED FOR CARD READERS.

- Use your mobile device to authenticate transactions.
- Mitigate fraud that traditionally occurs at the cardreader.
- Schedule transactions through a mobile wallet for speed and convenience.
- Orchestrate a seamless, intuitive self-service experience.



JANUS & THE FITbanking™ PHILOSOPHY

Today's consumers – especially tech-native Millennials – are driving user experience and setting ever higher standards for customer satisfaction. In the midst of this growing technological shift, financial institutions are challenged to rethink their automation strategies and reimagine their role in consumers' lives.

Building on more than 150 years of technological innovations, Janus developers harnessed technology that's still emerging to create a vision of what the future might look like – in a way that FITs the needs of financial institutions and consumers. It's an approach based on Diebold's FITbanking philosophy, which is all about delivering Fully Integrated and Transformative (FIT) banking experiences.

TAKING THE LEAD

Diebold's Incubation Team is comprised of individuals we like to call hackers, hustlers and designers; they're innovators with their eyes on the future. Are you interested in working together to develop and pilot new solutions? Let's discuss how we can harness the power of collaborative innovation to transform your organization in ways that FIT your strategy – and your consumer's expectations. Start the conversation today – email requests@diebold.com.

WANT TO KNOW MORE? EXPLORE OUR LATEST COLLABORATIONS AND DISCOVER WHAT OUR FITBANKING PHILOSOPHY CAN DO FOR YOU AT DIEBOLD.COM/FITBANKING.

