



DRIVE-UP VAT DIVERTER

MAXIMIZE TELLER EFFICIENCIES WHILE SUPPORTING BRANCH TRANSFORMATION OBJECTIVES

Designed to maximize teller efficiencies, Diebold's Drive-Up VAT 21GX Diverter allows a carrier to be delivered to one of two predetermined teller work stations with the push of a button. During peak business hours, the diverter can deliver a carrier to a dedicated drive-up area or route from the drive-up to an alternate lobby teller area during non-peak times. This transaction processing location flexibility maximizes teller efficiencies and can be implemented with or without reconfiguring the branch layout.



IMPROVED OPERATIONAL EFFICIENCY

Diebold's Drive-Up Diverter technology helps facilitate efficient staffing and enables the fastest, reliable transaction fulfillment for drive-up consumers.



OPTIMAL LOBBY LAYOUT

Ideal for both existing branch layouts and complete branch transformations, Diebold's Drive-Up Diverter can accommodate virtually any lobby layout or plan.



INNOVATIVE FEATURES

The push of a button is all it takes to divert the carrier transaction from a dedicated drive-up area to a lobby teller area during non-peak times.



ENHANCED SECURITY

Drive-Up Diverter technology works with Diebold's 816 Audio™ System and CCTV for vacuum-air tubes (VATs) to offer a welcoming transaction experience while adding personalization to drive-up transactions.

FOCUS ON CROSS-SELLING AND PROVIDING HIGHER-VALUE SERVICES AND SOLUTIONS

PROVIDE FASTER, MOIRE TRANSACTIONS

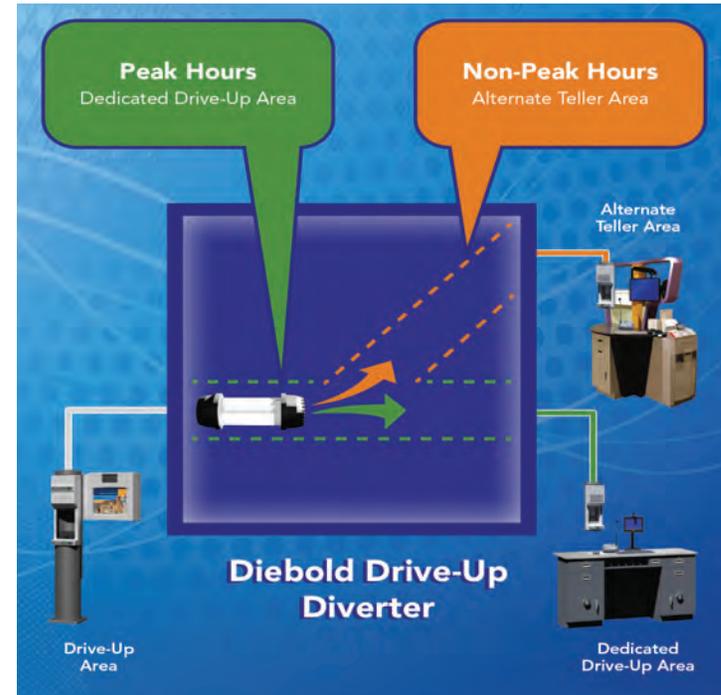
For drive-up transactions handled via the teller station in the lobby, consumers won't miss the traditional drive-up transaction experience thanks to the 816 Audio System and CCTV for VATs solution. This technology seeks to create a more welcoming experience outside of the branch through an audio and video-enhanced consumer transaction at the drive-up and improved security through visual identification of drive-up users

TELLER STAFFING FLEXIBILITY

This transaction processing location flexibility maximizes teller efficiencies and can be implemented with or without re-configuring the branch layout. Tellers stationed in the lobby teller area during non-peak times can focus on cross-selling and providing higher-value services and solutions, with the ability to still serve both lobby and drive-up consumers.

GET STARTED

Diebold's Product Application Services (PAS) offers an array of branch-related design assistance to help you create your new or re-imagined branch. For more than 50 years, PAS has been assisting financial institutions (FIs) and their architects with branch design, including drive-up systems, ATM placement, integrated security systems and more—all with a goal of optimizing consumer experience, increasing operational efficiency and mitigating risk. To learn more or to get started, contact your Diebold sales representative.



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